

RIAS DESKTOP REQUIREMENTS

Revised 7/16/07

To use the RIAS system, users will be required to meet a minimum hardware specification. Listed below are the MINIMUM requirements necessary to run Personal Computer and Macintosh systems, as provided by Oracle Corporation.

Since it is common practice to run additional software (i.e. WORD, EXCEL, MS ACCESS, Adobe Acrobat, or email) at the same time as RIAS, this should be taken into account when considering the minimum desktop requirements below and whether your existing system will meet your work habits. Please review the following tables carefully when determining adequacy of existing client systems or considering purchases of new ones.

Personal Computer (PC) Minimum System Requirements

		OS	Minimum Processor	Minimum Memory
Tier 1	Departmental Users – RIAS usage is usually a few times a day or less. This user would typically bring up the application, complete their work, and then exit the application.	Windows NT 4.0 Windows 9X Windows 2000/XP	Pentium 350 MHz or higher	128 MB Minimum or 256 MB Preferable
Tier 2	Power and Central Users - RIAS usage is daily. This user would typically bring up the application and leave it running throughout the day. This user may also be running other tools like EXCEL, WORD, and ACCESS	Windows NT 4.0 Windows 9X Windows 2000/XP	Pentium 500 MHz or higher	256 MB Minimum or 512 MB Preferable

	Monitor	Color Setting	Free Disk Space	Browser
Tier 1	XGA 1024 x 768 Recommend a 17" Monitor or larger	256 Colors Minimum 65,536 (64K) Colors Recommended	Minimum of 200 MB	Internet Explorer Version 5.01 with Service Pack 1 (SP1) or higher Most Recent Version of Netscape 4.7X
Tier 2	XGA 1024 x 768 Recommend a 17" Monitor or larger	256 Colors Minimum 65,536 (64K) Colors Recommended	Minimum of 200 MB	Internet Explorer Version 5.01 with Service Pack 1 (SP1) or higher Most Recent Version of Netscape 4.7X

Macintosh Minimum System Requirements

		OS	Minimum Processor	Minimum Memory
Tier 1	Departmental Users – RIAS usage is usually a few times a day or less. This user would typically bring up the application, complete their work, and then exit the application.	9.0.4 9.1 9.2.2 10.2x	200 MHz PowerPC G3 or higher iMACS are supported	128 MB Minimum or 256 MB Preferable
Tier 2	Power and Central Users - RIAS usage is daily. This user would typically bring up the application and leave it running throughout the day. This user may also be running other tools like EXCEL, WORD, and ACCESS	9.0.4 9.1 9.2.2 10.2x	466 MHz PowerPC G3 or higher iMACS are supported	256 MB Minimum or 512 MB Preferable

	Monitor	Free Disk Space	Browser
Tier 1	Resolution of 1024 x 768 Recommend a 17" Monitor or larger	Minimum of 200 MB	(See below)
Tier 2	Resolution of 1024 x 768 Recommend a 17" Monitor or larger	Minimum of 200 MB	(See below)

NOTES: (Requirements)

PC – MS Internet Explorer 5.0x, 5.5x, 6.0 or 6.0 SP1, 6.0 SP2 or Netscape 4.7x

Mac – 7/15/07 – Because of the RIAS Procure-To-Pay hardware infrastructure and operating system upgrade, MS Internet Explorer on Mac's will no longer work for RIAS. Please see below for the work around for this and the long term solution.

~~OS 9.0.4, 9.1, 9.2.2~~ MS Internet Explorer 5.0, 5.1 OS 10.2.x ~~MS Internet Explorer 5.2.2~~
Adobe 5.0 version or higher

UNIX and Linux workstations are not currently supported by Oracle.

PC Browsers for RIAS and other Oracle-based Applications

Internet Explorer 5.01 with SP1 or higher is recommended for [RIAS \(the Rutgers Integrated Administration System\)](#), for the following reasons:

- RIAS is significantly faster with Internet Explorer than with Netscape
- In testing, we have had problems getting RIAS to work with Netscape. Some users have succeeded, but others have not.
- Even if Netscape works for most of the application, not all functions work consistently.

If you can't use Internet Explorer (e.g. because you are using Linux), we suggest using the most recent version of Netscape 4.7x. If you are on Unix or Linux, and RIAS doesn't work with your copy of Netscape (even 4.79), we recommend that you download a fresh copy of 4.79, install it into a new directory in its default configuration (i.e. no plug-ins other than what comes with the download), and run it from there. RIAS will not work with Netscape 6, 7, or Mozilla.

For more details please go to RUCS Web Services page at: <http://rucs.rutgers.edu/services/communicating/web-overview.html>

MAC Browsers for RIAS and other Oracle-based Applications

(The following instructions can also be found on the [Purchasing](#) and [RIAS](#) home pages by selecting the [RIAS Migration Information for MAC Users](#) link.)

Workaround for Mac

Continue to use Safari or Mozilla Firefox (most of the Mac users use these browsers currently). When an issue arises (like being unable to attach a document, unable to punch-out CDW, Sigma Exchange sites, etc) we suggest you use a PC as a backup or use Opera browser for Mac. Opera browser has been tested by technical team and it was found that attachments and exchange suppliers are working fine. Please note that these browsers are not certified by Oracle. The Opera browser for Mac can be downloaded from <http://www.opera.com/download/> then click on “Show other versions” and click on the latest version.

Long term solution for Mac

The above mentioned workaround is needed till we upgrade the RIAS applications to 11.5.10. Currently we are in the process of testing the 11.5.10 version of the Oracle P2P applications and we are scheduled to go live next year (2008) right before the GL, Data Warehouse and Reporting project. In the 11.5.10 release, **Safari on the Mac is certified by Oracle.**